

Leo Dening

Chinese Medicine

Herbal Medicine | Acupuncture | Tui Na Massage

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### Fee structure – from 1 September 2009

Full treatment appointment fee (both initial and subsequent appointments) £65

Low cost acupuncture-only fee (both initial and subsequent appointments) £45

#### What does this cover?

##### **Full treatment**

The fee for this service covers a one hour appointment (or one and a half hours for an initial appointment).

It covers the cost of consultation, advice, any herbal medicine recommendation and any treatment which you receive during the appointment. Treatment could include acupuncture, tui na massage, cupping, moxibustion, or a combination of these as appropriate.

The fee does **not** cover the cost of any herbal medicines which may be prescribed for you.

If treatment during the appointment is not suitable for your particular condition, you will receive advice and, if appropriate, a herbal medicine recommendation. In such cases, the cost may be reduced to £55 per appointment, which again does **not** cover the cost of any prescribed herbal medicines.

The cost of any prescribed herbal medicines will be discussed with you and will depend upon the particular medicines. A weekly supply of herbal medicine will typically cost between £10 and £25 per week.

##### **Low cost “acupuncture only” service**

The fee for this service covers a 45 minute appointment (or one hour for an initial appointment).

It covers the cost of the consultation and the acupuncture treatment which you receive during the appointment.

Herbal medicine, tui na massage, cupping and moxibustion are excluded from this service.

#### How long is a course of treatment?

At the initial consultation Leo Dening can give you an estimate of the likely number and frequency of appointments involved. This depends very much on the nature of the condition. Please feel free to ask at any stage during the course of treatment whether this estimate has changed.

### **How can I pay?**

Payment can be made in cash or by cheque, payable to Leo Dening.

### **Will I be charged if I cancel an appointment?**

#### ***Full treatment***

Please give as much notice as possible if you have to cancel an appointment. There is often high demand for appointments and it is helpful to be able to offer available spaces to other patients who may be waiting.

For appointments cancelled with more than 24 hours' notice, there will be no charge. However for appointments cancelled with less than 24 hours' notice, you will normally be charged the full appointment fee.

#### ***Low cost "acupuncture only" service***

Appointments for the low cost "acupuncture only" service are limited. Cancelled appointments can mean that other patients are not able to benefit from this service.

As a result, Leo Dening operates a strict cancellation policy for this service. All appointments cancelled with less than 48 hours' notice will be charged in full.